



The start of every year takes you a step closer to the attainment of your dreams. We thank our MH Providers for the services they provide our County clients. May 2018 turn dreams into reality. Happy New Year!

Important Reminder

To all Placer County MH Network Providers: Please send your current Certificate of Insurance to Judi Tichy via email or you can fax it to 530 886 2940. Thank you!

Placer County Training Calendar

PLACER COUNTY TRAINING

January 16th and 17th: Personality Disorders-Comorbidity of Homelessness and Substance Abuse with Dr. Gary Lester at the Rocklin Event Center 8:30 AM - 4:30 PM (13 CE Credits)

February 21: Clinical Supervision 9:00 AM - 4:30 PM at the ASOC Cirby Hills, 101 Cirby Hills Dr. Location

February 27: Clinical Supervision 8:00 AM - 12:45 PM at the ASOC Cirby Hills, 101 Cirby Hills Dr. Location

February 28: Clinical Supervision 8:00 AM - 12:45 PM at the ASOC Cirby Hills, 101 Cirby Hills Dr. Location

March 7th and 8th: Intro to Motivational Interviewing at Placer County ASOC Cirby Hills Roseville Location 8:30 AM - 4:30 PM (13 CE Credits)

March 7th and 8th: Intro to Motivational Interviewing at Placer County ASOC Cirby Hills, 101 Cirby Hills Dr. Location 8:30 AM - 4:30 PM (13 CE Credits)

[For more information and to enroll](#)

[Click here to ask questions](#)



Calendar 2018

Friday, January 12 - MH Provider Meeting, 11716 Enterprise Dr. Auburn, 8:30 - 10:00 AM
Monday, January 15 - Placer County Offices Closed
Monday, February 12 - Placer County Offices Closed
Monday, February 19 - Placer County Offices Closed

Upcoming Event

30th Annual Convention- Association for Psychological Science

The **30th APS Convention** in San Francisco, May 24–27, 2018 will bring together more than 4,000 scientists from disciplines spanning the full spectrum of psychological science. Gain insights into research and trends from world-renowned psychological scientists, improve your skills, deepen your knowledge, and become better at what you love. Placer County staff and Providers benefit from a \$50 discount off cost of the Convention. To receive your discount: go to **registration** and enter the code PLACER50.



State Audit "EQRO" around the Corner!

Placer County Mental Health Plan is currently preparing for the Annual External Quality Review that will be occurring January 31-February 1st. The purpose of the External Quality Review is to evaluate the quality of specialty mental health services being provided to beneficiaries, and the quality of the overall delivery system. During this review, the External Quality Review Organization (EQRO) will be holding focus groups variety of stakeholders including consumers, service delivery staff, and organizational providers. The EQRO will also be reviewing the Quality Management Program. Some of the areas of focus of the QM program include how the use of data drives decision, timeliness and access to services and performance improvement projects. During this review, the MHP is able to highlight some programs and this year will be highlighting the Adult Mental Health Screening clinic and Health 360 programs.



Placer County Audits show exceptionally good MH Provider Documentation in 2016/17



From left to right Placer County Auditors: Jeffrey Steer, Megan Jones (Senior), Gina Karabinis, April Carew

The Placer County Audit Team closed 2017 with 23 successful audits: 15 Network Providers and 8 Organizational Provider sites. Thanks to all providers whose audits fell in 2017. We appreciate your time and effort in assisting us to complete them in an efficient manner. The quality of Medi-Cal-compliant documentation was exceptionally outstanding for the individual Network Providers whose combined audits averaged a 96% compliancy rate. Our Organizational Providers came in at 90%. (Scores are based on the 9 indicators on Audit Tool).

Top three areas recommended for internal oversight for our Network Providers:

1. Assessments do not contain all required elements.
2. Treatment Plans do not contain required signatures.
3. Progress Notes do not contain all required elements.

Top three areas recommended for internal oversight for our Organizational Providers:

1. Treatment Plans do not contain all required elements.
 2. Progress Notes do not contain all required elements.
 3. Service Authorization is not in the client file.
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TIPS to Succeed your Placer County Audit in 2018

To help you make the 2018 audits a success, our Auditors have come up with the following tips:

1. Ensure to put correct minutes, service type, and service location on your notes
2. Ensure to check "No" or "Not Applicable" on your BPS Assessment if a client does or does not have any known allergies
3. Use our USP/Unified Service Plan/Care 008 in conjunction with you Treatment Plan since those typically run for a year and fit in with the date range for the audit and include specific, measurable, and quantifiable goals.